

emis<sup>®</sup>

# EMIS Medicine Manager

a free of charge,  
ultra convenient  
repeat prescribing  
service for practices  
and patients



saves  
time

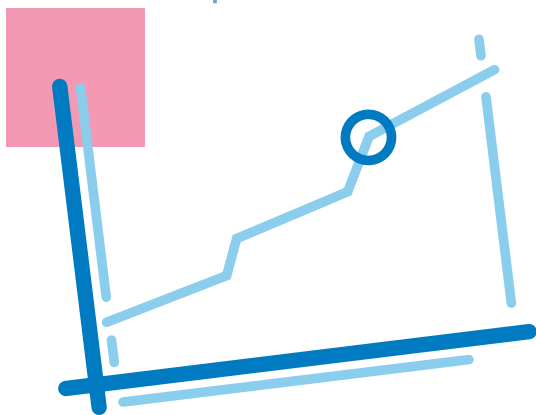


patient  
services



increases  
practice  
efficiency

# Medicine Manager is available free of charge to EMIS LV practices



## It's easy to get started

- Activate Medicine Manager from within the EMIS LV system:
  - From the main menu, select AO, CS, SF and M - Set up Medicine Manager
  - Enter the ten digit EDI code (if blank) and press enter
  - An activation message will be displayed, then press F8 to complete the installation.
- Telephone Field Operations on [0845 123 4455](tel:0845 123 4455) or email [fieldoperations@e-mis.com](mailto:fieldoperations@e-mis.com) to schedule a free of charge training session.
- Inform suitable patients straightaway: information packs will be delivered to you.
- Start using Medicine Manager.

“ Since we launched the service, we've cut down on call volumes and queues at reception. We've also cut out an unnecessary layer of administration, as requests now go directly to the GP. ”

Zoe Clarke, Practice Manager  
Melrose Surgery, Reading

## Getting the message out to patients

Pharmacy2U can provide posters and leaflets, including patient registration forms, to help you inform patients about this additional service. In addition, Pharmacy2U can assist with a mailing about Medicine Manager, allowing patients to make an informed free choice about pharmacy services.

Medicine Manager brings many advantages to both patients and practices, making managing repeat prescriptions quicker and easier.

Using Medicine Manager, repeat scripts can be managed electronically, streamlining the process and saving time at the practice. It doesn't just work for repeat prescriptions – you can also authorise one-off prescriptions.

## For practices

- Free of charge
- Proven time savings from streamlined repeat prescription management
- Reduced administration
- Opportunity to prepare for EPS – by gaining familiarity with an enhanced electronic prescribing workflow
- Electronic management means a paper trail is no longer required, and therefore cannot be lost
- Free up receptionist time with fewer patients queuing to order or collect repeats
- Free up practice telephone lines
- Free up parking spaces for patients with appointments.

It's great news for patients too. Medication can be ordered from and delivered to home or work, so it's especially useful to working parents, housebound patients, and elderly patients in nursing homes.

## For patients

- Free reminder, request handling and delivery services
- Regular reminders by email or telephone help make sure patients never run short of medication
- Choice of three convenient ways to order repeat medication:
  - via the telephone
  - online – during the day or night
  - using a freepost address.
- Medication delivered to home, work or any nominated address
- Free delivery – using Royal Mail Recorded Delivery.

## Works with local pharmacies

EMIS Medicine Manager can now work with your local pharmacy too - via the launch of MedsRequest for pharmacies. MedsRequest will allow local pharmacies to access up to date repeat medication information for patients signed up to their repeat prescription collection service. Visit [www.medsrequest.co.uk](http://www.medsrequest.co.uk) to find out more.